



SUPPORTING YOU DURING CIRCUIT BREAKER MEASURES

Unilever Food Solutions
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Dear Valued Operator,

With the evolving COVID-19 situation and stricter safe distancing measures (Circuit Breaker) introduced by the Singapore government to fight the spread of COVID-19, we would like to keep you informed of our business operations in a few areas as outlined below.

Closure of Corporate Office

Our corporate office at Mapletree Business City is closed, and all our employees have been asked to work from home. Only critical employees working under essential services approved by the Singapore Ministry of Trade and Industry are allowed to enter the office.

Customer Service

Our Customer Service lines remain open. You can reach out to us at Info-Ufs.SG@unilever.com or WhatsApp +65 9818-6164 for any sales support or enquiries. Our sales team will continue to support you virtually.

Supply Chain

We do not expect to see any major disruptions to our supply over the next month, and we are proactively taking the necessary actions to ensure adequate stock safety levels.

Supporting You and Our Local F&B Businesses

Since the circuit breaker measures were announced, we have seen many ground-up initiatives such as #savefnbsg from our amazing F&B community, and we are very inspired and touched by the collective efforts of everyone. Here at Unilever Food Solutions, we are working with Carousell to provide you with the opportunity to inform diners that you are still open for business through the [Carousell platform](#), under a specially created 'local F&Bs' category. This will be **free to list** with no set-up cost, and diners can either search or discover you by filtering the establishments closest to them for pick up or delivery (self-arranged). We hope this can be a useful option for you to bolster orders at no additional cost. Share it with others in your community who may benefit from it as well.

If you need any help with transiting into delivery menus, you can simply reach out to us, or visit our website for [immunity boosting recipes and food delivery tips that was co-created with Grabfood](#).

On a personal note, and for the wellbeing and safety of all of our loved ones, we need to ensure that we adhere to the circuit breaker measures, which includes staying at home and only going out for essential requirements. Each of us can play a part, and we will get through these tough times together.

Take care and be safe.

Best regards,

Managing Director
Unilever Food Solutions, Malaysia & Singapore



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Support. Inspire. Progress.